



Payment Terms

In an effort to make your group booking experience a seamless one, we offer a flexible payment plan. Please find the terms and conditions of our group booking policy listed below as on April 16, 2019:

PAYMENT POLICY

- For orders of 20 or more tickets, a \$100 down-payment is due at the time of booking. An additional 20% deposit is due three (3) weeks from the initial booking date. Down- payments and deposits are **non-refundable** and **non-transferable**.
- For orders of 200 or more tickets, a 40% non-refundable and non-transferable deposit will apply three (3) weeks from the order booking date.
- Ticket numbers may be adjusted within group minimums, and not below already paid ticket order value, prior to submission of final payment.
- Final ticket numbers and payment balances are due **45 days prior to the performance date**.
- Orders booked within 45 days of performance require full payment at time of booking.
- Small group orders (10 to 19 tickets) are due in full at time of booking.

- High Demand: In the event of a production being in high demand, full payment must be received within five business days upon notification.
- We reserve the right to release/cancel unpaid orders once notice has been issued, as well as to implement limits on the number of tickets that can be purchased.
- Payment policies are subject to change on a show-by-show basis. Notice will be given prior to any changes to the groups' payment policy.

ASK US ABOUT

THEATRE TOURS



CORPORATE HOSPITALITY



STUDENT ACTIVITIES



TERMS OF SALE AND SERVICE FEES

A group sale is defined as a ticket order for a singular performance, meeting at least the minimum group ticket quantity required by a production.

All sales are final. No exchanges, refunds or cancellations. Some restrictions apply.

A \$2.50 per ticket service fee is applicable on all group bookings. Courier charges may apply.

Each ticket includes applicable 13% HST and a \$3.25 CIF. All prices are in Canadian funds.

Due to the nature of live theatre, pricing, venue, performers and schedules are subject to change without notice. Should you have any questions, recommendations or concerns please feel free to contact us:

BY PHONE:

416.872.1212 / 1.800. 461 .3333

BY EMAIL:

groups@mirvish.com

ONLINE:

www.mirvish.com/groups

IN PERSON:

284 King Street West, Suite 310
Toronto ON M5V 1J2
(9AM–5PM, Monday through Friday)