



Payment Terms

In an effort to make your group booking experience with us even simpler (not to mention more affordable!), we offer a very flexible payment plan. Please find the terms and conditions of our booking policy listed below:

PAYMENT POLICY

- A non-refundable and non transferable down payment of **\$100.00 per order** is required upon booking for purchases of 20 or more tickets. For orders of 200 or more tickets, an additional 20% non-refundable deposit will be applicable three (3) weeks from the booking date.
- Ticket numbers may be adjusted, within group minimums, without penalty prior to submission of final payment.
- Final ticket numbers and payment balances are due **45 days prior to the performance date.**
- Orders booked within 45 days of performance require full payment at time of booking.
- Small group orders (10 to 19 tickets) are due in full at time of booking.
- **High Demand:** In the event of a production being in high demand, full payment must be received within **five business days** upon notification.
- We reserve the right to release/cancel unpaid orders once notice has been issued, as well as to implement limits on the number of tickets that can be purchased.

ASK US ABOUT

THEATRE TOURS



CORPORATE HOSPITALITY



STUDENT ACTIVITIES



TERMS OF SALE AND SERVICE FEES

A group sale is defined as a ticket order for a singular performance, meeting at least the minimum group ticket quantity required by a production.

All sales are final. No exchanges, refunds or cancellations. Some restrictions apply. A \$2.50 per ticket service fee is applicable on all group bookings. Courier charges may apply. Each ticket includes applicable 13% HST and a \$3.25 CIF. All prices are in Canadian funds. **Due to the nature of live theatre, pricing, venue, performers and schedules are subject to change without notice.**

Should you have any questions, recommendations or concerns please feel free to contact us:

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416.593.4142 | 1.800. 724 .6420

BY EMAIL:
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ONLINE:
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